

PUBLIC SECTOR IT LEADERS AGREE:
Operations insights are important, but many are challenged to extract full value from their analytics applications.

600 IT DECISION MAKERS
SURVEYED MAY 2016

- ✓ Federal Government
- ✓ State & Local Government
- ✓ Higher Education

71% **CONSIDER DATA INSIGHTS VERY OR EXTREMELY IMPORTANT TO THEIR OVERALL MISSION**

51% feel that new IT paradigms like cloud, DevOps and virtualization are adding to their organization’s complexity.

NEW IT PARADIGMS INCREASE COMPLEXITY

3 GREATEST DIFFICULTIES IN IT OPERATIONS:

38% 

Struggle with the complexity of IT systems and technology.

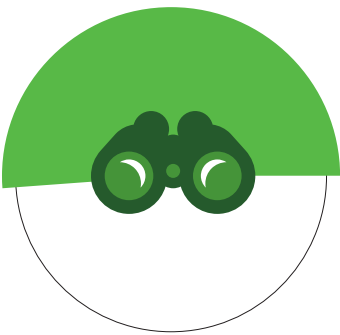
44% 

Have a hard time finding qualified or training existing personnel.

45% 

Lack funding and have budget constraints.

53% lack holistic visibility across IT systems to foresee issues ahead of time.



64% gather data manually from various systems to detect the issue if their IT systems are interrupted or lose service.

58% **OF TROUBLESHOOTING IS MANUAL AND AD HOC.**

40% SAY DATA INGESTION AND NORMALIZATION IS **CUMBERSOME AND TEDIOUS.**

50% Say data in different formats is difficult to normalize and inhibits diagnosing IT issues.

66%

Expect to start or expand use of private cloud solutions.

42%

Plan to start or expand their use of public cloud solutions in the next year or two.

Let Splunk help you use your data for mission success. With the Splunk platform, public sector IT professionals can gain the visibility and intelligence to lower costs, improve security, streamline IT operations and better serve the public. [Learn more.](#)